**Name of Use Case:** Look Work Flow

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**Description:** WeGoLook receives look request form customer, assigns look to Looker, and forwards the completed look back to the customer.

**Actors:** WeGoLook, Looker, Customer

**Preconditions:** 1. Having an available Looker within the geographic area of the look.

2. The looker has the proper training and certification to complete said look.

**Postconditions:** 1. Customer pays WeGoLook for the look.  
2. WeGoLook pays the Looker for the look.

**Flow:** 1. Customer determines the need for information to be verified, service to be performed, delivery to be made, or item to be picked up.  
2. Customer passes parameters to WeGoLook for need and timeframe.  
3. WeGoLook responds with a price.   
4. Customer accepts or refuses terms.  
5. Look is generated and advertised to all lookers with in a designated area that have the proper training and certification to complete said look.  
6. Lookers then “compete” to accept the look. First to accept is assigned to complete.  
7. Look is scheduled, completed, and returned to WeGoLook.  
8. WeGoLook packages the look, and returns it to the customer.  
9. Customer is billed for the look, and WeGoLook pays the looker.

**Alternative Flows:** 5. In the event that the looker is no longer able to complete the look, it can be retuned to WeGoLook for reassignment.

**8. In the event that the look dies not meet the customer’s needs, it can be retuned to the looker for additional completion work.**

**Exceptions:** 5. In the event that no qualified lookers are found to complete the look, the customer can be approached about increased costs to advertise to a looker outside of the normally accepted geographical area.

**Requirements:** 1. Customers must accept terms, conditions, and limits of looks and lookers.  
2. Lookers agree to set payment for completion of look before acceptance and must meet training and insurance guidelines.